

CHIP-

Roadmap for the Centralized
Housing Intake Process-

How does it work?

Phoenix Residential Society has been contracted through the Homelessness Partnering Strategy (HPS) to operate a Centralized Housing Intake Process (CHIP) for Housing First in Regina. The VI-SPDAT assessment will be used as a standardized assessment tool for all clients that report being homeless. Dependent upon their score, they will be referred to CHIP (Intake) for further assessment. **This initial assessment is the only document that is required in order to refer someone to any housing program.**



For referring Community Service Organizations:

If client reports being homeless, complete VI-SPDAT. Anyone can complete these as they do not require formal training. Although training is not a requirement, the manual is available so that anyone who hasn't done training can be knowledgeable in the process.

<http://www.orgcode.com/wordpress/wp-content/uploads/2014/08/VI-SPDAT-Manual-2014-v1.pdf>

FOR SHELTER USE ONLY-

Complete VI-SPDAT with client after two weeks of continuous service use.

For referring Community Service Organizations:

Review “VI-SPDAT Protocol” document for detailed information on completing the assessment- it is important to maintain consistency and ensure clients are getting all of the information so all agencies need to familiarize yourself with this information.





If client scores 0-3 on VI-SPDAT....

PROGRAM DIVERSION!

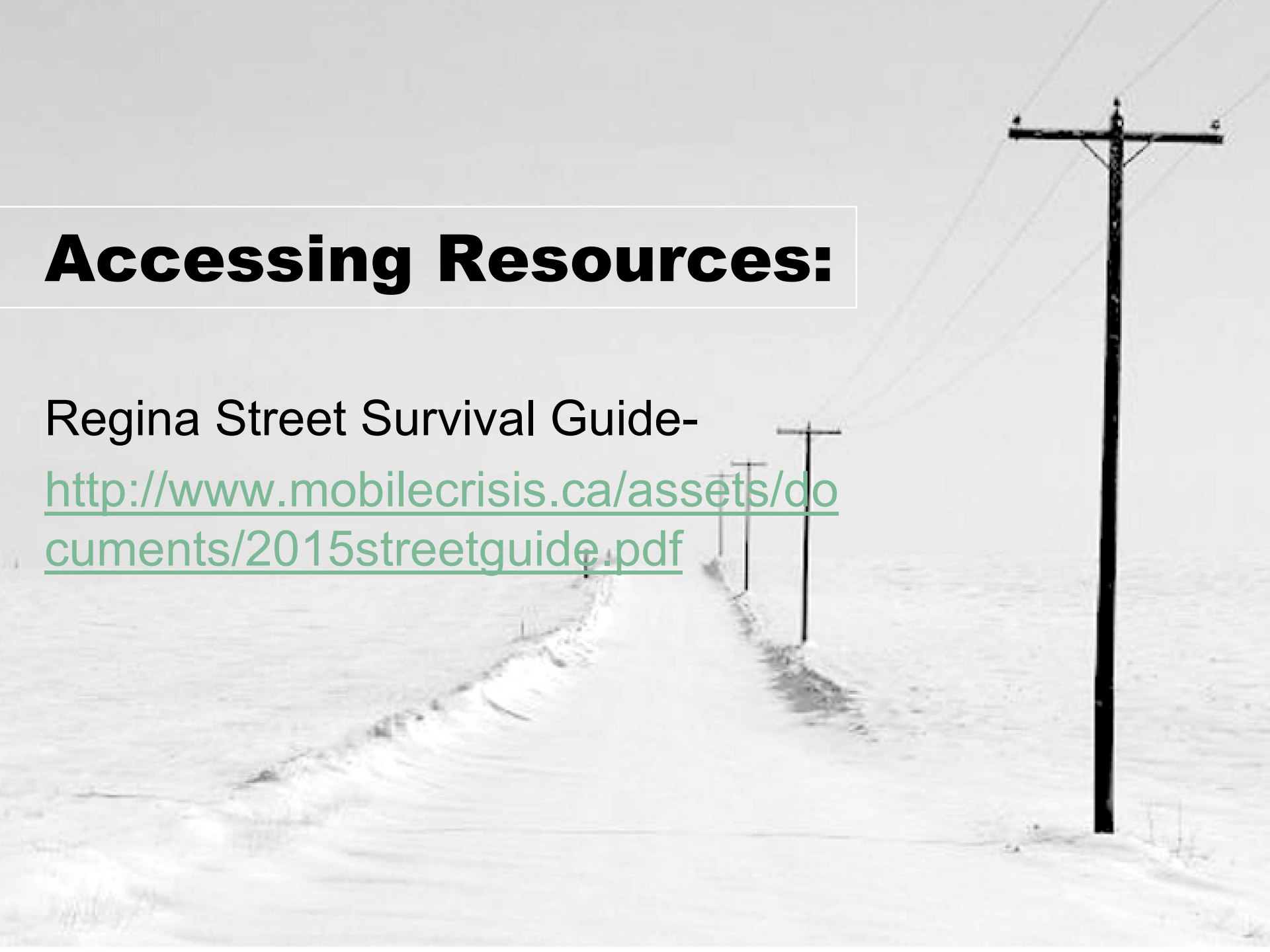
Give client necessary resources such as Regina Street Survival Guide, access to phone if need to call landlords, housing list, etc.

Resources continue to be very limited in Regina therefore it's not beneficial to place client on a priority list as low scores will not be prioritized and the wait could be significant.

Accessing Resources:

Regina Street Survival Guide-

<http://www.mobilecrisis.ca/assets/documents/2015streetguide.pdf>





**If client scores 4-17 on
VI-SPDAT:**

-Fax/e-mail/drop off VI-SPDAT to
Phoenix Residential Society.

-Email picture of client to email
address below.

Fax- 306-569-1986

E-mail- kgiles@phoenixregina.com

Address- 2035B Osler St.

Make sure the client is aware that...

- Doing the assessment is NOT a guarantee for housing
- Potentially working with any of the programs means housing AND supports. Clients must be willing to meet with a worker at least once per week (varies depending on the individual program)
- Although the assessment will be done through Phoenix Residential Society, housing and supports won't necessarily be through HOMES. Depending upon the level of acuity, the client will be referred to the most appropriate agency.



A black and white photograph of a snowy landscape. In the foreground, a snow-covered path or road leads towards the background. Several utility poles with cross-arms and power lines are visible, receding into the distance. The sky is bright and overcast. The overall scene is quiet and desolate.

SPDAT assessment will be completed for all clients that score between 4-17.

- Score between 4-7:
Assess for Rapid Re-housing
- Score 8+:
Assess for Housing First

SPDAT



0-19: No housing intervention

20-34: Rapid Re-Housing

35-60: Housing First

SPDAT assessment is completed through CHIP and referred to the most appropriate agency for prioritization for either Housing First or Rapid Re-Housing

What is Housing First?

- Focuses on moving people that are chronically homeless with high-range acuity as quickly as possible off the streets or from shelter into permanent housing with no housing readiness requirements.
- Housing AND supports- support services offered to maximize housing stability and prevent returns to homelessness as opposed to addressing predetermined goals to be housing “ready”
- Participation is voluntary- there is no expectation of sobriety, treatment, compliance, or mandated participation in services.
- Supports can range from approximately 1 year to lifetime, dependent upon level of acuity.
- Harm reduction philosophy
- Scattered site housing units

Core Principles of Housing First

A black and white photograph of a snowy landscape. In the foreground, a path or road is partially covered in snow, leading towards the background. Several utility poles with cross-arms are visible, receding into the distance. The sky is bright and overcast, and the overall scene is quiet and desolate.

1. Immediate access to permanent housing with no housing readiness requirements
2. Consumer choice and self-determination
3. Recovery orientation
4. Individualized and client-driven supports
5. Social and Community integration

What is Rapid Re-Housing?

- Intervention informed by a Housing First approach to serve people who are episodically homeless with mid-range acuity
- Support services typically range from 6-9 months
- Intensity and duration of supports are typically case management supports, but are less intensive than Housing First supports.
- Housing AND supports- with both Housing First and Rapid Re-Housing, clients must agree at a minimum to meet with a support person at least once per week
- Harm reduction philosophy
- Scattered site housing units

HOUSING FIRST

Phoenix HOMES-

- **Target population:** high acuity single adult men and women age 18+ who are chronically or episodically homeless- must be homeless for 6 months in the past year or returned to homelessness at least 3 times for 30 days each time in the past year.
- **Services:** Housing placement; provision of furnishings/household supplies; assistance with removing barriers to accessing housing; move-in; financial assistance with damage deposit, tenant insurance, etc; eviction prevention; trustee services and financial management ; home visits up to 3+ times per day; medication management; advocacy; transportation related to case plan; connection to community resources/supports; connection to cultural supports; life skills teachings; ongoing intensive case management; access to medical practitioners; managed alcohol program; mental health/wellness/addiction groups; provision of food and basic necessities ongoing as needed; assistance with household management ie cooking, cleaning, laundry.

RAPID RE-HOUSING

YWCA Rapid Re-Housing

- **Target population:** medium acuity adult women (anyone who identifies as a woman or would be best served by a program geared toward women). Individuals aged 16+ will be considered for service. Men with children in their care may be accepted into the program on a case by case basis.
- **Services:** Housing placement/planning/move-in, assistance locating furnishings/housewares, eviction prevention, transportation related to case plan, benefits system navigation, home visits, advocacy, food security planning, parenting supports, and assistance connecting to community services. In addition to practical supports, workers employ psycho-educational strategies to assist clients to improve coping skills and resilience. Please note: The team currently has no funding for client financial assistance/subsidy.

RAPID RE-HOUSING

A black and white photograph of a snowy landscape. A utility pole stands on the right side of the frame. A path or road leads from the foreground into the distance, flanked by snow-covered ground. The sky is overcast and grey.

Carmichael Outreach Rapid Re-Housing

- **Target population:** medium acuity adult men, women, & families
- **Services:** Housing placement; assistance securing furnishings, cleaning products, and household items necessary for a move; transportation to viewings and medical visits; assistance in building tenancy and life skills; landlord mediation; office of residential tenancies navigation; connecting to services; case planning; budgeting; home visits;

RAPID RE-HOUSING

Street Culture Y-Shore Rapid Re-Housing

- **Target population:** medium acuity youth (Y-SPDAT 21-34) single youth between ages of 16-24 or parents between the ages of 16-24. Youth who are currently homeless, have been given eviction notices, couch surfing, or residing in shelter
- **Services:** Job seeking, resume/interview help, connecting to services, housing placement, planning and move in's/out's, understanding the responsibilities behind being independent, tenant/landlord rights and responsibilities, advocacy with landlords/MSS/employers, case planning, budgeting, repair services for damages done to apartments, transportation to appointments, coping skills, meal planning, crisis management, home visits.



Questions? Please contact:

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