

## Who to call for more information or if you need help...

### Office of Residential Tenancies

[www.saskatchewan.ca/ort](http://www.saskatchewan.ca/ort)

Toll Free Phone: 1-888-215-2222 (Saskatchewan only)

Toll Free Fax: 1-888-867-7776 (Saskatchewan only)

304-1855 Victoria Avenue

Regina SK S4P 3T2

[ORT@gov.sk.ca](mailto:ORT@gov.sk.ca)

ORT is an independent agency that provides information about the rights and responsibilities of landlords and tenants in Saskatchewan. When landlords and tenants cannot resolve disputes on their own, both have the right to ask the ORT to make rulings and settle the dispute.

### Saskatchewan Landlord Association

[saskatchewanlandlordassociation.ca](http://saskatchewanlandlordassociation.ca)

306-653-7149

### Saskatchewan Human Rights Commission

[saskatchewanhumanrights.ca](http://saskatchewanhumanrights.ca)

1-800-667-9249

[shrc@gov.sk.ca](mailto:shrc@gov.sk.ca)

The agency that receives, investigates and makes decisions about human rights complaints.

### Public Legal Education Association

[plea.org](http://plea.org)

PLEA has booklets with general legal information on topics such as enforcing orders and taking matters to Small Claims Court.

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# I AM NOT CURRENTLY HOMELESS...

## FREQUENTLY ASKED QUESTIONS TO HELP YOU STAY HOUSED



*“Don’t forget that you’re human. It’s okay to have a melt down. Just don’t unpack and live there. Cry it out and then refocus on where you are headed.”*

Compiled for you from information from:

PLEA– Legal Information for Everyone

INFORMATION PAMPHLET 4



**I am currently employed and am behind on rent.**

**What can I do?**

Talk to your landlord! Most problems can be solved by simply talking with your landlord. Talk to them about the option of a payment plan to help you get back on track in order to avoid eviction.

**I am currently on Social Assistance and behind on rent. What can I do?**

Talk to your worker at Social Services. If this is your first time being behind on rent, they may be able to help you out. You can also give authorization to have your full rent amount sent directly to the landlord to help decrease the possibility of eviction; **this needs renewal each year.**

**What kind of 'rules' are landlords allowed to make? I don't want to do anything that can lead to eviction.**

The landlord can make certain rules provided they are reasonable. If you don't follow them, they could lead to eviction. The landlord can make rules such as no smoking, no pets, maximum number of tenants allowed in the unit, etc. If you have a lease, make sure you review it or ask someone to help you review it so that you know what rules there are. Failure to follow the rules or repeatedly breaking them can be grounds for eviction. If you think the rule or rules are unreasonable, you can check with the *Office of Residential Tenancies*

**Am I responsible for my company if they break things in my house?**

Since you are in charge of the unit, you are responsible for who you bring into and around the unit. That means if people are in your unit, they are your responsibility. If you don't want them there and you can't get them to leave, you need to call Regina Police Services (306-777-6500) for assistance in removing them. Your unit is your responsibility and anyone in your unit is your responsibility.

**Do I have to pay a Security Deposit? Do I have to pay it all at once if I do have to pay?**

Landlords are allowed to charge a Security Deposit, or a Damage Deposit, of up to 1 full months rent. As a tenant, you are required to pay up to half of the Security Deposit on the first day of tenancy. The remainder of the deposit is due within 60 days after you move in.. If you are on assistance, a portion of the Security Deposit may be covered by the Letter of Guarantee. You may still need to pay the rest of what the Letter of Guarantee does not cover.



**Who is responsible for what??**

Landlord responsibilities:

- Keep the unit in a good state of repair and fit for the use and enjoyment of the tenant
- If the unit is a shared unit (such as an apartment building) then the landlord is responsible to look after the yard, unless a different agreement is made
- Clean and repair any common areas
- Maintain any services, fixtures, facilities, or appliances that are included in the rent (can include heating, water, electricity, laundry facilities, fridge, stove, etc)

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Tenant Responsibilities:

- Do the ordinary cleaning of the unit
- Clean the yard and outside of the home if the unit is a single family dwelling
- Report and repair any damage that is caused by you or your guests
- Not create any health hazards
- Not to cause disturbances for other people on the premises or in the building