

Who to call for more information or if you need help...

Office of Residential Tenancies

www.saskatchewan.ca/ort

Toll Free Phone: 1-888-215-2222 (Saskatchewan only)

Toll Free Fax: 1-888-867-7776 (Saskatchewan only)

304-1855 Victoria Avenue

Regina SK S4P 3T2

ORT@gov.sk.ca

ORT is an independent agency that provides information about the rights and responsibilities of landlords and tenants in Saskatchewan. When landlords and tenants cannot resolve disputes on their own, both have the right to ask the ORT to make rulings and settle the dispute.

Saskatchewan Landlord Association

saskatchewanlandlordassociation.ca

306-653-7149

Saskatchewan Human Rights Commission

saskatchewanhumanrights.ca

1-800-667-9249

shrc@gov.sk.ca

The agency that receives, investigates and makes decisions about human rights complaints.

Public Legal Education Association

plea.org

PLEA has booklets with general legal information on topics such as enforcing orders and taking matters to Small Claims Court.

Connecting Hearts...



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**I AM NOT CURRENTLY
HOMELESS...**

**BUT WHAT DO I DO
IF MY LANDLORD IS
NOT DOING REPAIRS**



***Struggles are required in
order to survive in life
because in order to stand***

Compiled for your information from:

<https://www.saskatchewan.ca/residents/housing-and-renting/renting-and-leasing/requesting-repairs>

INFORMATION PAMPHLET 7

What do I do if my landlord is not doing repairs?

Landlords have to maintain rental homes in a good state of repair and fit for you to live in.

If you have ask to have a repair done, you should make your requests in writing. Keep a copy as a record of your request.

You have to keep paying rent even if the repairs are not done. Unpaid rent is a basis for eviction. If you are a tenant and you can't get the landlord to fix problems, you can apply to the Office of Residential Tenancies (ORT) for an order that may direct the landlord to:

- make repairs;
- compensate you for loss or inconvenience;
- reduce the rent until problems are fixed or services are provided; or
- do something else that is fair in the circumstances.

Can I do my own repairs or paint?

- All repairs needing to be completed must be reported to the landlord and should be done in writing.
- The landlord completes the repairs. If the landlord is not qualified to make such repairs, then they will hire an individual/organization that is qualified to do the repairs.
- The tenant should not attempt to do repairs without the landlords permission and agreement



Who is responsible for yard work?

- Check your lease. The landlord of a unit with exclusive use of the yard should include in the lease who is responsible for what with regards to property maintenance.
- The landlord of multi-unit buildings are responsible for cutting grass, shoveling snow and weeding flower beds and gardens.



- If a tenant wishes to paint their rental place they should start by checking their lease agreement. If the agreement does not say that an apartment cannot be painted, an agreement with the landlord must be made. In these cases the landlord often requests that the walls be returned to the original paint color upon the end of the lease agreement